

# Artful Ashes® Production Procedures

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We understand you are trusting Artful Ashes with your client's loved one's cremated remains, and we take this responsibility very seriously. We *can't* make one mistake. We have created a five step production, identification and quality control procedure for perfection:

- Our artists check production sheets and collection tins for memorial product, color, and identification mark. They then place about a teaspoon of cremated remains on a platter. They stage colored glass trays and write with a black sharpie on blue tape the pre-set identification mark that they place on the creation rod. This mark will be stamped on the memorial by another artist.
- Our artists hand shape the custom memorial.
- Our artist heats and flattens the bottom of the memorial and stamps the memorial with the pre-set identification mark shown on the collection rod and production sheet.
- The memorial then cools for three days.
- Our artist inspects the memorial for artistic quality and cracks. They also check the production sheet, tin and identification mark for perfect accuracy. It is rare for cracks or inartistic quality issues, but in this event, the memorial will be re-created within ten days.  
You will receive both memorials.

Our policy is simple, the client is always right!

We will re-make or refund payment if you're not happy for any reason.

Once again, we take our responsibility very seriously and feel our systems and procedures guarantee you necessary perfection. The production sheet, collection tin and blue tape on the actual rod that creates the memorial all show the pre-set identification mark to be permanently stamped on the memorial.

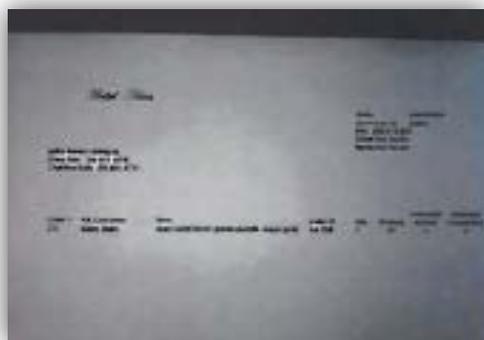
You are always welcome to call us with any question. Please let us know if you ever have any ideas or suggestions to improve our systems or your experience.

Greg and Christina Dale

Handwritten signatures of Greg Dale and Christina Dale in blue ink. The signature for Greg Dale is on top, and Christina Dale is below it.

[artfulashes@gmail.com](mailto:artfulashes@gmail.com)

All memorials have pre-set ID marks stamped for perfect identification.



Production Sheet



Cremated Remains Container



ID Mark On Creation Rod



Heating Memorial Bottom



Stamping ID Mark



ID Mark